



How to use your Prepaid Digital Rewards Card

For the best user experience, we recommend using the following browser and email platforms.

Browsers: Chrome, Safari, FireFox, or Microsoft Edge.

Email: Outlook, Outlook Web Access, Gmail, Mail Client via Mac, iPhone, iPad or Android.

Step 1: Activate your card at www.rewards.mydigitalcard.com

Step 2: If you have not done so already, click “Register your card” to input your full name and address to begin using your Digital Rewards Card online.

Step 3: Review the FAQ’s for tips on using your U.S. Bank Digital Rewards Card online.



Before using your card

Know your available balance by logging in at www.rewards.mydigitalcard.com



At checkout

In-store and card not present point of sale purchases are not permitted. Digital Rewards Cards can be used for online purchases only.



Card restrictions

Digital Rewards Cards cannot be used for recurring payments (ex: monthly bills), ride shares or person-to-person payments.



Hotels

Most, if not all hotels, require a credit card to book a room. However, they will not charge your credit card yet. Some hotels accept prepaid cards for booking while some do not. *(Please contact your hotel directly for specific requirements.)*



Split transactions

To use your Digital Rewards Card for an online purchase, be advised that most online merchants do not permit split transactions with two forms of payment. Meaning, if the total amount of the purchase exceeds the dollar amount loaded on the card, the transaction may decline.



Restaurant Online Ordering

The card value must be sufficient to cover the purchase amount, taxes and gratuity or it may decline.

Restaurants often obtain authorization greater than the total bill (typically 20%).



Online transactions

Your card must be registered at www.rewards.mydigitalcard.com to use your card for online purchases.

Client purchase fee applies. The U.S. Bank Digital Rewards Card will be fulfilled via a digital card that can be used for online purchases. Rewards Cards cannot be reloaded with additional funds, nor can it be used at an ATM. No cash access. Other terms and conditions apply. Rewards Card is issued by U.S. Bank National Association, pursuant to a license from Visa U.S.A. Inc. ©2024 U.S. Bank.

